64 TROUBLESHOOTING GUIDE

SYMPTOM	POSSIBLE SOLUTION
Blank screen on power up.	Check External Power Supply U4 (KERNAL ROM), U17 (PLA) U7 (6510 MPU), U3 (ROM) U8 (7406 IC), U19 (VIC II) U9-U12 (4164 RAM) U21-U24 (4164 RAM) VR2, CR4, VR1
Out of memory error on power up.	Check U9-U12 (4164 RAM) U21-U24 (4164 RAM) **** USE DIAGNOSTIC TEST — DISK
No cursor displayed. Intermittent blank screen.	Check U1, U15, U7 Check U2, U7
Powers up with graphic display and blinking cursor.	Check U14 (74LS258 IC)
Powers up with all the characters displayed as blocks.	Check U26 (74LS373 IC)
Intermittent display.	Check C88 (Possible Bad Connection)
Powers up with 'PRESS PLAY ON TAPE' message and the display blanks.	Check U7 (6510 MPU) R1 (Possible Bad Connection)
On power up the cursor locks up.	Check U7 (6510 MPU) U20 (556 IC)
When 'RETURN' is pressed after a run command, the cursor goes back to home position.	Check U3 (ROM)
Poke command does not work.	Check U3 (ROM)
Joystick does not operate correctly.	Check U1, U28 (6526 CIA)
Wrong frequency.	Check C70
No character lettering is displayed on the screen.	Check U3 (ROM) U2 (CIA)
Graphic characters instead of letters displayed.	Check U19 (VIC II)
Power up message appears but no cursor.	Check U1, U15, U7 and U4

SYMPTOM	POSSIBLE SOLUTION
Cursor jumps back to home position.	Check U7 (6510 MPU)
Abnormal colors appear in the letters.	Check U6 (2114 RAM) U16 (4066 IC)
Different characters are displayed and cursor is locked when turned on and off.	Check RAM
System does not reset and the 'RESTORE' key does not work.	Check U20 (556 IC)
White band scrolls down the screen. (60 HZ HUM)	Check External Power Supply VR2 (5V Regulator)
Cursor disappears after the system warms up.	Check U1 (6526 CIA)
SYNTAX ERROR displayed after system warms up.	Check RAM, U3 (ROM)
Wavy screen after the system warms up.	Check External Power Supply U31 (74LS629 IC) U30 (74LS193 IC)
The system resets when it warms up and long programs do not load.	Check U7 (6510 MPU) U3 (ROM)
Keyboard does not operate correctly when the system warms up.	Check U1 (6526 CIA) U3 (ROM)
Black band scrolls through screen when system warms up.	Check External Power Supply C90, C88, CR4 VR2 (5V Regulator)
Cassette motor keeps running.	Check U7 (6510 MPU)
Cassette motor keeps running even after a program is done loading. The TIP 29 transistor gets extremely hot and the fuse may possibly blow.	Check Cassette Port for Shorts R4 (Possibly Open)
The cursor disappears when the cassette is plugged in.	Check U7 (6510 MPU)
Cassette runs extremely slow. The program seems to load but will not run.	Check U7 (6510 MPU)

SYMPTOM	POSSIBLE SOLUTION
When loading from a cassette, the 'SYNTAX ERROR' message is displayed.	Check U20 (556 IC)
DEVICE NOT PRESENT ERROR is displayed when disk is used.	Check U1 (6526 CIA) U7 (6510 MPU) R28, R29, R30
Disk drives continue to search when trying to load.	Check U2 (6526 CIA)
When loading from disk and any key of the 4th row of the keyboard is pressed, the cursor goes to home position.	Check U20 (556 IC) R35 (Possible Bad Connection)
When loading from disk, a 'FILE NOT FOUND' message is displayed.	Check U4 (ROM) U2 (6526 CIA)
OUT OF MEMORY ERROR is displayed when disk is used.	Check U20 (556 IC)